



# Justin Wright

8524 W Flynn Ln  
Glendale, AZ 85305

623 826 7073 - Cell

jswright91@gmail.com

## SUMMARY

Web Developer / Computer Repair Technician with a diverse knowledge of Windows, and Linux Environments; Interested in pursuing a Software Engineering, Web Design, or I.T. Consultant position..

I'm proficient in HTML5, CSS3, JavaScript, Progress 4GL, PHP, Microsoft VBScript, and MySQL. Hobbies include learning new programming languages, creating Batch Scripts for Windows, and assisting my wife with her blogging website.

## EXPERIENCE

### Software Engineer / Aktion Associates

Glendale, AZ — 10/01/2017 - CURRENT

Determined operational feasibility by evaluating analysis, problem definition, requirements, solution development, and proposed solutions. Documented and demonstrated solutions by developing documentation, flowcharts, layouts, diagrams, charts, code comments, and clear code. Improved operations by conducting systems analysis, and recommended changes in policies and procedures. Provided information by collecting, analyzing, and summarizing development and service issues. Developed software solutions by studying information needs, conferring with users, studying systems flow, data usage, and work processes. Investigated problem areas following the software development lifecycle.

#### Accomplishments

- Main individual for training users on custom archiving procedures using the Uniform document archiving system.
- Assisted local customer with setting up multiple new workstations, and setting up remote applications.
- Installed, tested, and implemented Taxware / SUTC tax calculation software on a system with over 250 users.
- Created multiple custom scanning jobs for the Uniform Document Archiving system to move scanned documents to a local web-based database.
- Revived an implementation of the Uniform, Document Archiving project from the brink of failure, and helped the customer train, and understand the system.

### Programmer / Data Systems of Arizona

Glendale, AZ — 02/01/2015-10/01/2017

Wrote code through the use of computer languages, such as Progress 4gl, Business Basic, and Windows Batch Scripting. Created instructions for customers to perform and follow. Worked closely with others in the company to develop, maintain, debug, and test computer programs

#### Accomplishments

- Created custom reports for customers to review useful information from their system.
- Assisted multiple customers in upgrading to new archiving software, and training them in this new system.
- Created accustom program to FTP Electronic Delivery files to customer specific locations, and retrieve Electronic Delivery files through automated processing.

- Created custom interface to ServiceMax and SalesForce to retrieve data via an API and import it into our program.

## **Web Developer / General IT, Brown's Partsmaster**

Glendale, AZ — 2012-2015

Manages and writes code for the website. Takes pictures, and designs all images for the product merchandise. Maintains stock of new supplies and computer components for the company. Diagnoses Problems with website, computers, and any electronic equipment on hand.

### **Accomplishments**

- Designed and implemented new layout for website in 7 days.
- Created custom Map with Google's API to host on webpage.
- Implemented 'Help Desk' system to track computer inventory and maintain help desk tickets.
- Upgraded 30+ workstations from Windows XP to Windows 7.
- Assisted in Migration from Windows SBS Server 2003, to Windows Server 2008, and Exchange 2013.

## **EDUCATION**

### **Glendale Community College**

Associates in Business with Special Requirements — 2009-2012

Classes include general education and computer classes required in order to complete a 'transfer map' to finish up a BA degree at ASU.

## **SKILLS**

- Very proficient in learning new programs and policies.
- Able to explain technical terms and processes in a way that users with limited technical experience can understand.
- 8+ years experience in diagnosing problems with windows machines.
- 3+ years coding in Progress 4GL, Business Basic, Windows VBScript, SQL.
- 6+ years coding HTML, CSS, jQuery, PHP and JavaScript in a text-based environment.
- Working Knowledge of Photoshop.

## **REFERENCES**

Available Upon Request